附件3：

**宜丰县政府服务热线县直单位7月综合考核评分排名**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 序号 | 单位 | 平台登入（次数） | 得分（2分） | 办件数量  （件） | 得分（6分） | 按期办结率情况（30分） | | | | | | | 总得分 | 满意度情况（40分） | | | | 得分 | 重复派发情况（10分） | | 得分 | 工单延期情况(10分) | | 得分 | 超过退件时效件数（2分） | 综合得分 |
| 快速办结（件） | 快速办结占比率 | 得分  （20分） | 超期已办结（件） | 超期未办结（件） | 按期办  结率 | 得分（10分） | 满意占比 | 得分（10分） | 满意率 | 得分（30分） | 重复派发个数 | 重新派发  占比率 | 延期  次数 | 延期次数占比率 | 总分（100） |
| 1 | 市监局 | 256 | 2.00 | 138 | 6.00 | 129 | 93.48% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 72.92% | 8.86 | 100.00% | 30.00 | 38.88 | 1 | 0.72% | 9.93 | 0 | 0.00% | 10.00 | 2.00 | 98.79 |
| 2 | 人社局 | 200 | 2.00 | 31 | 3.35 | 30 | 96.77% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 94.44% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 97.35 |
| 3 | 城管局 | 44 | 2.00 | 50 | 4.30 | 38 | 76.00% | 19.00 | 0 | 0 | 100.00% | 10.00 | 29.00 | 85.71% | 9.71 | 100.00% | 30.00 | 39.71 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 97.01 |
| 4 | 工业园区管委会 | 83 | 2.00 | 15 | 2.55 | 15 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 87.50% | 9.83 | 100.00% | 30.00 | 39.83 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.38 |
| 5 | 生态环境局 | 60 | 2.00 | 8 | 2.20 | 8 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.20 |
| 6 | 交通运输局 | 43 | 2.00 | 17 | 2.65 | 16 | 94.12% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 81.82% | 9.45 | 100.00% | 30.00 | 39.45 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.10 |
| 7 | 医保局 | 27 | 2.00 | 7 | 2.15 | 7 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.05 |
| 8 | 港华燃气 | 20 | 2.00 | 2 | 2.02 | 2 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.02 |
| 9 | 司法局 | 21 | 2.00 | 1 | 2.01 | 1 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.01 |
| 10 | 汽运公司 | 31 | 2.00 | 31 | 3.35 | 23 | 74.19% | 18.55 | 0 | 0 | 100.00% | 10.00 | 28.55 | 93.75% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.90 |
| 11 | 交警大队 | 45 | 2.00 | 21 | 2.85 | 17 | 80.95% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 71.43% | 8.76 | 100.00% | 30.00 | 38.76 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.61 |
| 12 | 公安局 | 169 | 2.00 | 5 | 2.05 | 4 | 80.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 75.00% | 9.00 | 100.00% | 30.00 | 39.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.05 |
| 13 | 商务局 | 7 | 0.70 | 3 | 2.03 | 3 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.73 |
| 14 | 银龙水务 | 43 | 2.00 | 12 | 2.40 | 9 | 75.00% | 18.75 | 0 | 0 | 100.00% | 10.00 | 28.75 | 77.78% | 9.19 | 100.00% | 30.00 | 39.19 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.34 |
| 15 | 自然资源局 | 11 | 1.10 | 8 | 2.20 | 6 | 75.00% | 18.75 | 0 | 0 | 100.00% | 10.00 | 28.75 | 75.00% | 8.99 | 100.00% | 30.00 | 38.99 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 93.04 |

**宜丰县政府服务热线县直单位7月综合考核评分排名**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 序号 | 单位 | 平台登入（次数） | 得分（2分） | 办件数量  （件） | 得分（6分） | 按期办结率情况（30分） | | | | | |  | 总得分 | 满意度情况（40分） | | | | 得分 | 重复派发情况（10分） | | 得分 | 工单延期情况(10分) | | 得分 | 超过退件时效件数（2分） | 综合得分 |
| 快速办结（件） | 快速办结占比率 | 得分（20分） | 超期已办结（件） | 超期未办结（件） | 按期办  结率 | 得分（10分） | 满意占比 | 得分（10分） | 满意率 | 得分（30分） | 重复派发个数 | 重新派发  占比率 | 延期  次数 | 延期次数占比率 | 总分（100） |
| 16 | 教体局 | 28 | 2.00 | 13 | 2.45 | 9 | 69.23% | 17.31 | 0 | 0 | 100.00% | 10.00 | 27.31 | 77.78% | 9.19 | 100.00% | 30.00 | 39.19 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 92.95 |
| 17 | 供电公司 | 97 | 2.00 | 4 | 2.04 | 3 | 75.00% | 18.75 | 0 | 0 | 100.00% | 10.00 | 28.75 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 1 | 25.00% | 7.50 | 0 | 0.00% | 10.00 | 2.00 | 92.29 |
| 18 | 水利局 | 12 | 1.20 | 3 | 2.03 | 2 | 66.67% | 16.67% | 0 | 0 | 100.00% | 10.00 | 26.67 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 91.90 |
| 19 | 卫健委 | 94 | 2.00 | 9 | 2.25 | 6 | 66.67% | 16.67 | 0 | 0 | 100.00% | 10.00 | 26.67 | 71.43% | 8.76 | 100.00% | 30.00 | 38.76 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 91.68 |
| 20 | 住建局 | 316 | 2.00 | 71 | 5.35 | 36 | 50.70% | 12.68 | 0 | 0 | 100.00% | 10.00 | 22.68 | 72.97% | 8.86 | 100.00% | 30.00 | 38.86 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 90.89 |
| 21 | 退役军人事务局 | 48 | 2.00 | 2 | 2.02 | 2 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 90.02 |
| 22 | 农业农村局 | 30 | 2.00 | 1 | 2.01 | 1 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 90.01 |
| 23 | 税务局 | 128 | 2.00 | 1 | 2.01 | 1 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 90.01 |
| 24 | 综投公司 | 20 | 2.00 | 1 | 2.01 | 1 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 90.01 |
| 25 | 工信局 | 16 | 1.60 | 1 | 2.01 | 1 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 89.61 |
| 26 | 林业局 | 33 | 2.00 | 4 | 2.04 | 3 | 75.00% | 18.75 | 0 | 0 | 100.00% | 10.00 | 28.75 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 88.79 |
| 27 | 烟草局 | 1 | 0.10 | 1 | 2.01 | 1 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 88.11 |
| 28 | 公路分局 | 24 | 2.00 | 3 | 2.03 | 2 | 66.67% | 16.67 | 0 | 0 | 100.00% | 10.00 | 26.67 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 86.70 |
| 29 | 文广新旅局 | 37 | 2.00 | 2 | 2.02 | 1 | 50.00% | 12.50 | 0 | 0 | 100.00% | 10.00 | 22.50 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 82.52 |

注：当月办件量为0的成员单位不进行考核。