附件2：

**宜丰县政府服务热线乡镇（场）11月综合考核评分排名**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 序号 | 单位 | 平台登入（次数） | 得分  （2分） | 办件数量  （件） | 得分（6分） | 按期办结率情况（30分） | | | | | | | 总得分 | 满意度情况（40分） | | | | 总得分 | 重复派发情况（10分） | | 得分 | 工单延期情况（10分） | | 得分 | 超过退件时效件数（2分） | 综合得分 |
| 快速办结（件） | 快速办结占比率 | 得分  （20分） | 超期已办结（件） | 超期未办结（件） | 按期办  结率 | 得分  （10分） | 满意占比 | 得分（10分） | 满意率 | 得分  （30分） | 重复派发个数 | 重新派发占比率 | 延期次数 | 延期次数占比率 | 总分（100） |
| 1 | 新昌镇 | 35 | 2.00 | 43 | 6.00 | 38 | 88.37% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 73.91% | 8.93 | 100.00% | 30.00 | 38.93 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 98.93 |
| 2 | 桥西乡 | 35 | 2.00 | 14 | 4.40 | 14 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 80.00% | 9.34 | 100.00% | 30.00 | 39.34 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 97.74 |
| 3 | 天宝乡 | 28 | 2.00 | 5 | 3.50 | 5 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 97.50 |
| 4 | 芳溪镇 | 23 | 2.00 | 7 | 3.70 | 7 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 66.67% | 8.45 | 100.00% | 30.00 | 38.45 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.15 |
| 5 | 澄塘镇 | 18 | 1.80 | 8 | 3.80 | 7 | 87.50% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 60.00% | 8.00 | 100.00% | 30.00 | 38.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.60 |
| 6 | 黄岗镇 | 24 | 2.00 | 10 | 4.00 | 8 | 80.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 42.86% | 6.86 | 100.00% | 30.00 | 36.86 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.86 |
| 7 | 黄垦镇 | 18 | 1.80 | 3 | 3.30 | 2 | 66.67% | 16.67 | 0 | 0 | 100.00% | 10.00 | 26.67 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 93.77 |
| 8 | 棠浦镇 | 12 | 1.20 | 7 | 3.70 | 5 | 71.43% | 17.86 | 0 | 0 | 100.00% | 10.00 | 27.86 | 66.67% | 8.45 | 100.00% | 30.00 | 38.45 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 93.21 |
| 9 | 同安乡 | 21 | 2.00 | 10 | 4.00 | 7 | 70.00% | 17.50 | 0 | 0 | 100.00% | 10.00 | 27.50 | 50.00% | 7.34 | 100.00% | 30.00 | 37.34 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 92.84 |
| 10 | 花桥乡 | 11 | 1.10 | 7 | 3.70 | 5 | 71.43% | 17.86 | 0 | 0 | 100.00% | 10.00 | 27.86 | 50.00% | 7.34 | 100.00% | 30.00 | 37.34 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 92.00 |
| 11 | 石花尖  垦殖场 | 17 | 1.70 | 1 | 3.10 | 1 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 90.80 |
| 12 | 石市镇 | 13 | 1.30 | 10 | 4.00 | 6 | 60.00% | 15.00 | 0 | 0 | 100.00% | 10.00 | 25.00 | 60.00% | 8.00 | 100.00% | 30.00 | 38.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 90.30 |
| 13 | 车上林场 | 4 | 0.40 | 1 | 3.10 | 1 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 89.50 |
| 14 | 潭山镇 | 18 | 1.80 | 6 | 3.60 | 2 | 33.33% | 8.33 | 0 | 0 | 100.00% | 10.00 | 18.33 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 85.73 |
| 15 | 双峰林场 | 9 | 0.90 | 2 | 3.20 | 1 | 50.00% | 12.50 | 0 | 0 | 100.00% | 10.00 | 22.50 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 82.60 |
| 16 | 新庄镇 | 22 | 2.00 | 3 | 3.30 | 1 | 33.33% | 8.33 | 0 | 0 | 100.00% | 10.00 | 18.33 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 1 | 33.33% | 6.67 | 0 | 0.00% | 10.00 | 2.00 | 82.30 |

注：当月办件量为0的成员单位不进行考核。