附件3：

**宜丰县政府服务热线县直单位12月综合考核评分排名**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 序号 | 单位 | 平台登入（次数） | 得分（2分） | 办件数量  （件） | 得分（6分） | 按期办结率情况（30分） | | | | | | | 总得分 | 满意度情况（40分） | | | | 得分 | 重复派发情况（10分） | | 得分 | 工单延期情况(10分) | | 得分 | 超过退件时效件数（2分） | 综合得分 |
| 快速办结（件） | 快速办结占比率 | 得分  （20分） | 超期已办结（件） | 超期未办结（件） | 按期办  结率 | 得分（10分） | 满意占比 | 得分（10分） | 满意率 | 得分（30分） | 重复派发个数 | 重新派发  占比率 | 延期  次数 | 延期次数占比率 | 总分（100） |
| 1 | 卫健委 | 28 | 2.00 | 90 | 6.00 | 86 | 95.56% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 86.36% | 9.76 | 100.00% | 30.00 | 39.76 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 99.76 |
| 2 | 市监局 | 25 | 2.00 | 130 | 6.00 | 120 | 92.31% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 82.69% | 9.51 | 100.00% | 30.00 | 39.51 | 1 | 0.77% | 9.92 | 0 | 0.00% | 10.00 | 2.00 | 99.43 |
| 3 | 汽运公司 | 20 | 2.00 | 11 | 2.35 | 9 | 81.82% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.35 |
| 4 | 港华燃气 | 20 | 2.00 | 4 | 2.04 | 4 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.05 |
| 5 | 综投公司 | 20 | 2.00 | 2 | 2.02 | 2 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.02 |
| 6 | 林业局 | 24 | 2.00 | 1 | 2.01 | 1 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.01 |
| 7 | 人社局 | 22 | 2.00 | 37 | 3.65 | 27 | 72.97% | 18.24 | 0 | 0 | 100.00% | 10.00 | 28.24 | 87.50% | 9.83 | 100.00% | 30.00 | 39.83 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.72 |
| 8 | 文旅局 | 16 | 1.60 | 3 | 2.03 | 3 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.63 |
| 9 | 交通运输局 | 12 | 1.20 | 9 | 2.25 | 8 | 88.89% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.45 |
| 10 | 生态文明建设网格化治理中心 | 14 | 1.40 | 1 | 2.01 | 1 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.41 |
| 11 | 银龙水务 | 13 | 1.30 | 5 | 2.05 | 5 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.35 |
| 12 | 应急管理局 | 12 | 1.20 | 2 | 2.02 | 2 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.22 |
| 13 | 税务局 | 11 | 1.10 | 1 | 2.01 | 1 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.11 |
| 14 | 公路分中心 | 24 | 2.00 | 5 | 2.05 | 4 | 80.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 66.67% | 8.44 | 100.00% | 30.00 | 38.44 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.49 |

**宜丰县政府服务热线县直单位12月综合考核评分排名**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 序号 | 单位 | 平台登入（次数） | 得分（2分） | 办件数量  （件） | 得分（6分） | 按期办结率情况（30分） | | | | | |  | 总得分 | 满意度情况（40分） | | | | 得分 | 重复派发情况（10分） | | 得分 | 工单延期情况(10分) | | 得分 | 超过退件时效件数（2分） | 综合得分 |
| 快速办结（件） | 快速办结占比率 | 得分（20分） | 超期已办结（件） | 超期未办结（件） | 按期办  结率 | 得分（10分） | 满意占比 | 得分（10分） | 满意率 | 得分（30分） | 重复派发个数 | 重新派发  占比率 | 延期  次数 | 延期次数占比率 | 总分（100） |
| 15 | 发改委 | 3 | 0.30 | 3 | 2.03 | 3 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.33 |
| 16 | 医保局 | 13 | 1.30 | 5 | 2.05 | 5 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 66.67% | 8.44 | 100.00% | 30.00 | 38.44 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 93.79 |
| 17 | 公安局 | 28 | 2.00 | 11 | 2.35 | 8 | 72.73% | 18.18 | 0 | 0 | 100.00% | 10.00 | 28.18 | 75.00% | 9.00 | 100.00% | 30.00 | 39.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 93.53 |
| 18 | 商务局 | 13 | 1.30 | 3 | 2.03 | 2 | 66.67% | 16.67 | 0 | 0 | 100.00% | 10.00 | 26.67 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 92.00 |
| 19 | 供电公司 | 6 | 0.60 | 3 | 2.03 | 3 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 50.00% | 7.33 | 100.00% | 30.00 | 37.33 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 91.96 |
| 20 | 财政局 | 14 | 1.40 | 4 | 2.04 | 4 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 33.33% | 6.22 | 100.00% | 30.00 | 36.22 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 91.66 |
| 21 | 城管局 | 24 | 2.00 | 71 | 5.35 | 34 | 47.89% | 11.97 | 0 | 0 | 100.00% | 10.00 | 21.97 | 87.10% | 9.81 | 100.00% | 30.00 | 39.81 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 91.13 |
| 22 | 交警大队 | 20 | 2.00 | 18 | 2.70 | 12 | 66.67% | 16.67 | 0 | 0 | 100.00% | 10.00 | 26.67 | 33.33% | 6.22 | 100.00% | 30.00 | 36.22 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 89.59 |
| 23 | 住建局 | 22 | 2.00 | 64 | 5.00 | 30 | 46.88% | 11.72 | 0 | 0 | 100.00% | 10.00 | 21.72 | 69.57% | 8.64 | 100.00% | 30.00 | 38.64 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 89.36 |
| 24 | 工业园区管委会 | 14 | 1.40 | 10 | 2.30 | 5 | 50.00% | 12.50 | 0 | 0 | 100.00% | 10.00 | 22.50 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 88.20 |
| 25 | 教体局 | 14 | 1.40 | 16 | 2.60 | 7 | 43.75% | 10.94 | 0 | 0 | 100.00% | 10.00 | 20.94 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 86.94 |
| 26 | 自然资源局 | 20 | 2.00 | 11 | 2.35 | 4 | 36.36% | 9.09 | 0 | 0 | 100.00% | 10.00 | 19.09 | 60.00% | 8.00 | 100.00% | 30.00 | 38.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 83.44 |
| 27 | 生态环境局 | 21 | 2.00 | 8 | 2.20 | 1 | 12.50% | 3.13 | 0 | 0 | 100.00% | 10.00 | 13.13 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 79.33 |
| 28 | 烟草局 | 1 | 0.10 | 1 | 2.01 | 0 | 0.00% | 0 | 0 | 0 | 100.00% | 10.00 | 10.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 74.11 |

注：当月办件量为0的成员单位不进行考核。