附件3：

**宜丰县政府服务热线县直单位1月综合考核评分排名**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 序号 | 单位 | 平台登入（次数） | 得分（2分） | 办件数量  （件） | 得分（6分） | 按期办结率情况（30分） | | | | | | | 总得分 | 满意度情况（40分） | | | | 得分 | 重复派发情况（10分） | | 得分 | 工单延期情况(10分) | | 得分 | 超过退件时效件数（2分） | 综合得分 |
| 快速办结（件） | 快速办结占比率 | 得分  （20分） | 超期已办结（件） | 超期未办结（件） | 按期办  结率 | 得分（10分） | 满意占比 | 得分（10分） | 满意率 | 得分（30分） | 重复派发个数 | 重新派发  占比率 | 延期  次数 | 延期次数占比率 | 总分（100） |
| 1 | 市监局 | 19 | 1.90 | 158 | 6.00 | 155 | 98.10% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 71.08% | 8.74 | 100.00% | 30.00 | 38.74 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 98.64 |
| 2 | 人社局 | 18 | 1.80 | 49 | 4.25 | 47 | 95.92% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 77.78% | 9.19 | 100.00% | 30.00 | 39.19 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 97.24 |
| 3 | 公路分中心 | 20 | 2.00 | 3 | 2.03 | 3 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.03 |
| 4 | 供电公司 | 24 | 2.00 | 3 | 2.03 | 3 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.03 |
| 5 | 交通运输局 | 19 | 1.90 | 5 | 2.05 | 5 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.95 |
| 6 | 林业局 | 18 | 1.80 | 3 | 2.03 | 3 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.83 |
| 7 | 应急管理局 | 18 | 1.80 | 1 | 2.01 | 1 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.81 |
| 8 | 文旅局 | 15 | 1.50 | 4 | 2.04 | 4 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.54 |
| 9 | 农业农村局 | 15 | 1.50 | 1 | 2.01 | 1 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.51 |
| 10 | 商务局 | 14 | 1.40 | 1 | 2.01 | 1 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.41 |
| 11 | 工业园区管委会 | 11 | 1.10 | 7 | 2.15 | 7 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.25 |
| 12 | 医保局 | 11 | 1.10 | 6 | 2.10 | 6 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.20 |
| 13 | 银龙水务 | 10 | 1.00 | 5 | 2.05 | 4 | 80.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.05 |
| 14 | 港华燃气 | 20 | 2.00 | 4 | 2.04 | 3 | 75.00% | 18.75 | 0 | 0 | 100.00% | 10.00 | 28.75 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.79 |
| 15 | 公安局 | 26 | 2.00 | 16 | 2.60 | 12 | 75.00% | 18.75 | 0 | 0 | 100.00% | 10.00 | 28.75 | 80.00% | 9.33 | 100.00% | 30.00 | 39.33 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.68 |

**宜丰县政府服务热线县直单位1月综合考核评分排名**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 序号 | 单位 | 平台登入（次数） | 得分（2分） | 办件数量  （件） | 得分（6分） | 按期办结率情况（30分） | | | | | |  | 总得分 | 满意度情况（40分） | | | | 得分 | 重复派发情况（10分） | | 得分 | 工单延期情况(10分) | | 得分 | 超过退件时效件数（2分） | 综合得分 |
| 快速办结（件） | 快速办结占比率 | 得分（20分） | 超期已办结（件） | 超期未办结（件） | 按期办  结率 | 得分（10分） | 满意占比 | 得分（10分） | 满意率 | 得分（30分） | 重复派发个数 | 重新派发  占比率 | 延期  次数 | 延期次数占比率 | 总分（100） |
| 16 | 发改委 | 5 | 0.50 | 1 | 2.01 | 1 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.51 |
| 17 | 生态环境局 | 13 | 1.30 | 8 | 2.20 | 6 | 75.00% | 18.75 | 0 | 0 | 100.00% | 10.00 | 28.75 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.25 |
| 18 | 汽运公司 | 20 | 2.00 | 7 | 2.15 | 5 | 71.43% | 17.86 | 0 | 0 | 100.00% | 10.00 | 27.86 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.01 |
| 19 | 住建局 | 19 | 1.90 | 68 | 5.20 | 44 | 64.71% | 16.18 | 0 | 0 | 100.00% | 10.00 | 26.18 | 69.70% | 8.65 | 100.00% | 30.00 | 38.65 | 1 | 1.47% | 9.85 | 0 | 0.00% | 10.00 | 2.00 | 93.78 |
| 20 | 城管局 | 18 | 1.80 | 28 | 3.20 | 19 | 67.86% | 16.97 | 0 | 0 | 100.00% | 10.00 | 26.97 | 84.62% | 9.64 | 100.00% | 30.00 | 39.64 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 93.61 |
| 21 | 卫健委 | 12 | 1.20 | 5 | 2.05 | 4 | 80.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 60.00% | 8.00 | 100.00% | 30.00 | 38.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 93.25 |
| 22 | 教体局 | 12 | 1.20 | 5 | 2.05 | 4 | 80.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 1 | 20.00% | 8.00 | 0 | 0.00% | 10.00 | 2.00 | 93.25 |
| 23 | 交警大队 | 16 | 1.60 | 19 | 2.75 | 14 | 73.68% | 18.42 | 0 | 0 | 100.00% | 10.00 | 28.42 | 66.67% | 8.44 | 100.00% | 30.00 | 38.44 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 93.21 |
| 24 | 综投公司 | 20 | 2.00 | 3 | 2.03 | 3 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 33.33% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 90.03 |
| 25 | 民政局 | 15 | 1.50 | 2 | 2.02 | 2 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 89.52 |
| 26 | 财政局 | 7 | 0.70 | 3 | 2.03 | 3 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 88.73 |
| 27 | 消防大队 | 4 | 0.40 | 2 | 2.02 | 1 | 50.00% | 12.50 | 0 | 0 | 100.00% | 10.00 | 22.50 | 50.00% | 7.33 | 100.00% | 30.00 | 37.33 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 84.25 |
| 28 | 自然资源局 | 5 | 0.50 | 1 | 2.01 | 0 | 0.00% | 0.00 | 0 | 0 | 100.00% | 10.00 | 10.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 74.51 |
| 29 | 水利局 | 3 | 0.30 | 1 | 2.01 | 0 | 0.00% | 0.00 | 0 | 0 | 100.00% | 10.00 | 10.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 74.31 |

注：当月办件量为0的成员单位不进行考核。