附件2：

**宜丰县政府服务热线乡镇（场）2月综合考核评分排名**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 序号 | 单位 | 平台登入（次数） | 得分  （2分） | 办件数量  （件） | 得分（6分） | 按期办结率情况（30分） | | | | | | | 总得分 | 满意度情况（40分） | | | | 总得分 | 重复派发情况（10分） | | 得分 | 工单延期情况（10分） | | 得分 | 超过退件时效件数（2分） | 综合得分 |
| 快速办结（件） | 快速办结占比率 | 得分  （20分） | 超期已办结（件） | 超期未办结（件） | 按期办  结率 | 得分  （10分） | 满意占比 | 得分（10分） | 满意率 | 得分  （30分） | 重复派发个数 | 重新派发占比率 | 延期次数 | 延期次数占比率 | 总分（100） |
| 1 | 桥西乡 | 19 | 1.90 | 14 | 4.40 | 11 | 78.57% | 19.64 | 0 | 0 | 100.00% | 10.00 | 29.64 | 77.78% | 9.19 | 100.00% | 30.00 | 39.19 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 97.15 |
| 2 | 新庄镇 | 12 | 1.20 | 4 | 3.04 | 3 | 75.00% | 18.75 | 0 | 0 | 100.00% | 10.00 | 28.75 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.99 |
| 3 | 棠浦镇 | 25 | 2.00 | 5 | 3.05 | 4 | 80.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 50.00% | 7.34 | 100.00% | 30.00 | 37.34 | 0 | 0.00% | 8.00 | 0 | 0.00% | 10.00 | 2.00 | 94.39 |
| 4 | 天宝乡 | 23 | 2.00 | 3 | 3.03 | 3 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 50.00% | 7.34 | 100.00% | 30.00 | 37.34 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.37 |
| 5 | 新昌镇 | 31 | 2.00 | 17 | 4.70 | 12 | 70.59% | 17.65 | 0 | 0 | 100.00% | 10.00 | 27.65 | 40.00% | 6.67 | 100.00% | 30.00 | 36.67 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 93.02 |
| 6 | 芳溪镇 | 20 | 2.00 | 6 | 3.06 | 4 | 66.67% | 16.67 | 0 | 0 | 100.00% | 10.00 | 26.67 | 75.00% | 9.00 | 100.00% | 30.00 | 39.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 92.73 |
| 7 | 石市镇 | 10 | 1.00 | 3 | 3.03 | 2 | 66.67% | 16.67 | 0 | 0 | 100.00% | 10.00 | 26.67 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 92.70 |
| 8 | 澄塘镇 | 23 | 2.00 | 16 | 4.60 | 12 | 75.00% | 18.75 | 0 | 0 | 100.00% | 10.00 | 28.75 | 33.33% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 91.35 |
| 9 | 黄垦镇 | 19 | 1.90 | 2 | 3.02 | 2 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 90.92 |
| 10 | 双峰林场 | 14 | 1.40 | 1 | 3.01 | 1 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 90.41 |
| 11 | 黄岗镇 | 39 | 2.00 | 8 | 3.08 | 5 | 62.50% | 15.63 | 0 | 0 | 100.00% | 10.00 | 25.63 | 50.00% | 7.34 | 100.00% | 30.00 | 37.34 | 1 | 12.50% | 8.75 | 0 | 0.00% | 10.00 | 2.00 | 88.80 |
| 12 | 同安乡 | 12 | 1.20 | 9 | 3.09 | 5 | 55.56% | 13.89 | 0 | 0 | 100.00% | 10.00 | 23.89 | 66.67% | 8.47 | 100.00% | 30.00 | 38.47 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 88.65 |
| 13 | 花桥乡 | 15 | 1.50 | 7 | 3.07 | 5 | 71.43% | 17.86 | 0 | 0 | 100.00% | 10.00 | 27.86 | 33.33% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 88.43 |
| 14 | 潭山镇 | 11 | 1.1 | 10 | 4.00 | 2 | 20.00% | 5.00 | 0 | 0 | 100.00% | 10.00 | 15.00 | 66.67% | 8.47 | 100.00% | 30.00 | 38.34 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 80.44 |
| 15 | 车上林场 | 3 | 0.3 | 1 | 3.01 | 0 | 0.00% | 0.00 | 0 | 0 | 100.00% | 10.00 | 10.00 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 69.31 |

注：当月办件量为0的成员单位不进行考核。