附件3：

**宜丰县政府服务热线县直单位2月综合考核评分排名**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 序号 | 单位 | 平台登入（次数） | 得分（2分） | 办件数量  （件） | 得分（6分） | 按期办结率情况（30分） | | | | | | | 总得分 | 满意度情况（40分） | | | | 得分 | 重复派发情况（10分） | | 得分 | 工单延期情况(10分) | | 得分 | 超过退件时效件数（2分） | 综合得分 |
| 快速办结（件） | 快速办结占比率 | 得分  （20分） | 超期已办结（件） | 超期未办结（件） | 按期办  结率 | 得分（10分） | 满意占比 | 得分（10分） | 满意率 | 得分（30分） | 重复派发个数 | 重新派发  占比率 | 延期  次数 | 延期次数占比率 | 总分（100） |
| 1 | 市监局 | 20 | 2.00 | 167 | 6.00 | 158 | 94.61% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 70.37% | 8.69 | 100.00% | 30.00 | 38.69 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 98.69 |
| 2 | 公安局 | 20 | 2.00 | 16 | 2.60 | 14 | 87.50% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.60 |
| 3 | 交警大队 | 16 | 1.60 | 31 | 3.35 | 28 | 90.32% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 83.33% | 9.56 | 100.00% | 30.00 | 39.56 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.51 |
| 4 | 银龙水务 | 17 | 1.70 | 4 | 2.04 | 4 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.74 |
| 5 | 财政局 | 12 | 1.20 | 4 | 2.04 | 4 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.24 |
| 6 | 应急管理局 | 18 | 1.80 | 3 | 2.03 | 3 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.83 |
| 7 | 交通运输局 | 14 | 1.40 | 2 | 2.02 | 2 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.42 |
| 8 | 政府办 | 9 | 0.90 | 2 | 2.02 | 2 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.92 |
| 9 | 教体局 | 15 | 1.50 | 21 | 2.85 | 20 | 95.24% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 66.67% | 8.47 | 100.00% | 30.00 | 38.47 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.82 |
| 10 | 港华燃气 | 20 | 2.00 | 8 | 2.20 | 8 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 66.67% | 8.47 | 100.00% | 30.00 | 38.47 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.67 |
| 11 | 住建局 | 18 | 1.80 | 55 | 4.55 | 36 | 65.45% | 16.36 | 0 | 0 | 100.00% | 10.00 | 26.36 | 86.67% | 9.78 | 100.00% | 30.00 | 39.78 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.49 |
| 11 | 供电公司 | 23 | 2.00 | 3 | 2.03 | 3 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 50.00% | 7.34 | 100.00% | 30.00 | 37.34 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 93.37 |
| 12 | 工业园区管委会 | 13 | 1.30 | 9 | 2.25 | 9 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 57.14% | 7.81 | 100.00% | 30.00 | 37.81 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 93.36 |

**宜丰县政府服务热线县直单位2月综合考核评分排名**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 序号 | 单位 | 平台登入（次数） | 得分（2分） | 办件数量  （件） | 得分（6分） | 按期办结率情况（30分） | | | | | |  | 总得分 | 满意度情况（40分） | | | | 得分 | 重复派发情况（10分） | | 得分 | 工单延期情况(10分) | | 得分 | 超过退件时效件数（2分） | 综合得分 |
| 快速办结（件） | 快速办结占比率 | 得分（20分） | 超期已办结（件） | 超期未办结（件） | 按期办  结率 | 得分（10分） | 满意占比 | 得分（10分） | 满意率 | 得分（30分） | 重复派发个数 | 重新派发  占比率 | 延期  次数 | 延期次数占比率 | 总分（100） |
| 14 | 城管局 | 20 | 2.00 | 41 | 3.85 | 26 | 63.41% | 15.85 | 0 | 0 | 100.00% | 10.00 | 25.85 | 83.33% | 9.56 | 100.00% | 30.00 | 39.56 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 93.26 |
| 15 | 汽运公司 | 12 | 1.20 | 12 | 2.35 | 8 | 66.67% | 16.67 | 0 | 0 | 100.00% | 10.00 | 26.67 | 75.00% | 9.00 | 100.00% | 30.00 | 39.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 91.22 |
| 16 | 卫健委 | 15 | 1.50 | 8 | 2.20 | 5 | 62.50% | 15.63 | 0 | 0 | 100.00% | 10.00 | 25.63 | 75.00% | 9.00 | 100.00% | 30.00 | 39.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 90.33 |
| 17 | 烟草局 | 20 | 0.10 | 2 | 2.02 | 2 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 90.02 |
| 18 | 综投公司 | 20 | 2.00 | 1 | 2.01 | 1 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 90.01 |
| 19 | 税务局 | 19 | 1.90 | 1 | 2.01 | 1 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 89.91 |
| 20 | 公路分中心 | 17 | 1.70 | 1 | 2.01 | 1 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 89.71 |
| 21 | 人社局 | 20 | 2.00 | 31 | 3.35 | 14 | 45.16% | 11.29 | 0 | 0 | 100.00% | 10.00 | 21.29 | 84.21% | 9.62 | 100.00% | 30.00 | 39.62 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 88.26 |
| 22 | 消防大队 | 9 | 0.90 | 2 | 2.02 | 1 | 50.00% | 12.50 | 0 | 0 | 100.00% | 10.00 | 22.50 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 87.42 |
| 23 | 农业农村局 | 13 | 1.3 | 3 | 2.03 | 1 | 33.33% | 8.33 | 0 | 0 | 100.00% | 10.00 | 18.33 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 83.66 |
| 24 | 医保局 | 7 | 0.70 | 2 | 2.02 | 1 | 50.00% | 12.50 | 0 | 0 | 100.00% | 10.00 | 22.50 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 81.22 |
| 25 | 自然资源局 | 12 | 1.20 | 3 | 2.03 | 0 | 0.00% | 0.00 | 0 | 0 | 100.00% | 10.00 | 10.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 75.23 |
| 26 | 文旅局 | 14 | 1.40 | 4 | 2.04 | 0 | 0.00% | 0.00 | 0 | 0 | 100.00% | 10.00 | 10.00 | 50.00% | 7.34 | 100.00% | 30.00 | 37.34 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 72.78 |
| 27 | 商务局 | 6 | 0.6 | 1 | 2.01 | 0 | 0.00% | 0.00 | 0 | 0 | 100.00% | 10.00 | 10.00 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 68.61 |

注：当月办件量为0的成员单位不进行考核。