**宜丰县政府服务热线乡镇（场）6月综合考核评分排名**

附件2：

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **月度运行指标** | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| **序**  **号** | **成员单位** | **按期签收率（2分）** | | **办件数量（5分）** | | **按期办结率情况（30分）** | | | | | | | **解决率情况（30分）** | | | | **满意度情况**  **（10分）** | | **超过退件时效件数**  **（3分）** | | **重复派发情况 （10分）** | | | **工单延期情况（10分）** | | | **加减分(2分）** | **综合得分** |
| **提前率（10分）** | | | | **按期办结率（20分）** | | **得分** |
| **比例** | **得分** | **数量** | **得分** | **实际办结时间（工作日）** | **规定办结时间（工作日）** | **比例** | **得分** | **比例** | **得分** | **已解决件数** | **考核数** | **解决率** | **得分** | **比例** | **得分** | **数量** | **得分** | **重复派发个数** | **重新派发占比率** | **得分** | **延期次数** | **延期**  **次数占比率** | **得分** |
| **1** | 新昌镇 | 100.00% | 2.00 | 17 | 4.25 | 63.82 | 187.00 | 65.87% | 6.79 | 100.00% | 20.00 | 26.79 | 16 | 16 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.80 | 96.84 |
| **2** | 澄塘镇 | 100.00% | 2.00 | 20 | 5.00 | 62.35 | 200.00 | 68.83% | 7.10 | 100.00% | 20.00 | 27.10 | 18 | 19 | 94.74% | 28.42 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 95.52 |
| **3** | 石花尖垦殖场 | 100.00% | 2.00 | 1 | 0.25 | 0.30 | 10.00 | 97.00% | 10.00 | 100.00% | 20.00 | 30.00 | 1 | 1 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 95.25 |
| **4** | 车上林场 | 100.00% | 2.00 | 1 | 0.25 | 0.83 | 10.00 | 91.70% | 9.45 | 100.00% | 20.00 | 29.45 | 1 | 1 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 94.70 |
| **5** | 桥西乡 | 100.00% | 2.00 | 10 | 2.50 | 40.77 | 120.00 | 66.03% | 6.81 | 100.00% | 20.00 | 26.81 | 10 | 10 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 94.31 |
| **6** | 芳溪镇 | 100.00% | 2.00 | 15 | 3.75 | 42.86 | 175.00 | 75.51% | 7.78 | 100.00% | 20.00 | 27.78 | 14 | 15 | 93.33% | 28.00 | 100.00% | 10.00 | 0 | 3.00 | 1 | 6.67% | 9.33 | 0 | 0.00% | 10.00 | 0.00 | 93.86 |
| **7** | 花桥乡 | 100.00% | 2.00 | 17 | 4.25 | 74.84 | 185.00 | 59.55% | 6.14 | 100.00% | 20.00 | 26.14 | 16 | 17 | 94.12% | 28.24 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 93.63 |
| **8** | 棠浦镇 | 100.00% | 2.00 | 4 | 1.00 | 12.24 | 40.00 | 69.40% | 7.15 | 100.00% | 20.00 | 27.15 | 4 | 4 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 93.15 |
| **9** | 黄岗镇 | 100.00% | 2.00 | 6 | 1.50 | 21.40 | 60.00 | 64.33% | 6.63 | 100.00% | 20.00 | 26.63 | 5 | 5 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 93.13 |
| **10** | 双峰林场 | 100.00% | 2.00 | 1 | 0.25 | 2.81 | 10.00 | 71.90% | 7.41 | 100.00% | 20.00 | 27.41 | 1 | 1 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 92.66 |
| **11** | 天宝乡 | 100.00% | 2.00 | 9 | 2.25 | 30.93 | 110.00 | 71.88% | 7.41 | 100.00% | 20.00 | 27.41 | 7 | 8 | 87.50% | 26.25 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 90.91 |
| **12** | 新庄镇 | 100.00% | 2.00 | 2 | 0.50 | 12.58 | 20.00 | 37.10% | 3.82 | 100.00% | 20.00 | 23.82 | 1 | 1 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 89.32 |
| **13** | 同安乡 | 100.00% | 2.00 | 3 | 0.75 | 24.29 | 30.00 | 19.03% | 1.96 | 100.00% | 20.00 | 21.96 | 3 | 3 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 87.71 |
| **14** | 黄垦镇 | 100.00% | 2.00 | 5 | 1.25 | 15.17 | 50.00 | 69.66% | 7.18 | 100.00% | 20.00 | 27.18 | 4 | 5 | 80.00% | 24.00 | 100.00 | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 87.43 |
| **15** | 石市镇 | 100.00% | 2.00 | 2 | 0.50 | 16.43 | 20.00 | 17.85% | 1.84 | 100.00% | 20.00 | 21.84 | 2 | 2 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 87.34 |
| **16** | 潭山镇 | 100.00% | 2.00 | 9 | 2.25 | 44.68 | 80.00 | 44.15% | 4.55 | 100.00% | 20.00 | 24.55 | 7 | 9 | 77.78% | 23.33 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 85.13 |

注：当月办件量为0的成员单位不进行考核。