**宜丰县政府服务热线乡镇（场）7月综合考核评分排名**

附件2：

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **月度运行指标** | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| **序**  **号** | **成员单位** | **按期签收率（2分）** | | **办件数量（5分）** | | **按期办结率情况（30分）** | | | | | | | **解决率情况（30分）** | | | | **满意度情况**  **（10分）** | | **超过退件时效件数**  **（3分）** | | **重复派发情况 （10分）** | | | **工单延期情况（10分）** | | | **加减分(2分）** | **综合得分** |
| **提前率（10分）** | | | | **按期办结率（20分）** | | **得分** |
| **比例** | **得分** | **数量** | **得分** | **实际办结时间（工作日）** | **规定办结时间（工作日）** | **比例** | **得分** | **比例** | **得分** | **已解决件数** | **考核数** | **解决率** | **得分** | **比例** | **得分** | **数量** | **得分** | **重复派发个数** | **重新派发占比率** | **得分** | **延期次数** | **延期**  **次数占比率** | **得分** |
| **1** | 新昌镇 | 100.00% | 2.00 | 32 | 5.00 | 104.36 | 325.00 | 67.89% | 6.95 | 100.00% | 20.00 | 26.95 | 26 | 29 | 89.66% | 26.90 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 93.85 |
| **2** | 车上林场 | 100.00% | 2.00 | 4 | 0.63 | 11.13 | 40.00 | 72.18% | 7.39 | 100.00% | 20.00 | 27.39 | 4 | 4 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 93.02 |
| **3** | 天宝乡 | 100.00% | 2.00 | 7 | 1.09 | 14.67 | 45.00 | 67.40% | 6.90 | 100.00% | 20.00 | 26.90 | 7 | 7 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 92.99 |
| **4** | 黄垦镇 | 100.00% | 2.00 | 3 | 0.47 | 8.72 | 30.00 | 70.93% | 7.26 | 100.00% | 20.00 | 27.26 | 3 | 3 | 100.00% | 30.00 | 100.00 | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 92.73 |
| **5** | 棠浦镇 | 100.00% | 2.00 | 7 | 1.09 | 25.77 | 60.00 | 57.05% | 5.84 | 100.00% | 20.00 | 25.84 | 6 | 6 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 91.93 |
| **6** | 桥西乡 | 100.00% | 2.00 | 10 | 1.56 | 32.37 | 110.00 | 70.57% | 7.22 | 100.00% | 20.00 | 27.22 | 8 | 9 | 88.89% | 26.67 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 1.00 | 91.45 |
| **7** | 潭山镇 | 100.00% | 2.00 | 10 | 1.56 | 52.87 | 80.00 | 33.91% | 3.47 | 100.00% | 20.00 | 23.47 | 9 | 9 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 90.03 |
| **8** | 黄岗镇 | 100.00% | 2.00 | 1 | 0.16 | 3.42 | 5.00 | 31.60% | 3.23 | 100.00% | 20.00 | 23.23 | 1 | 1 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 88.39 |
| **9** | 石市镇 | 100.00% | 2.00 | 10 | 1.56 | 55.19 | 90.00 | 38.68% | 3.96 | 100.00% | 20.00 | 23.96 | 9 | 10 | 90.00% | 27.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 87.52 |
| **10** | 澄塘镇 | 100.00% | 2.00 | 11 | 1.72 | 47.74 | 130.00 | 63.28% | 6.47 | 100.00% | 20.00 | 26.47 | 8 | 10 | 80.00% | 24.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 87.19 |
| **11** | 花桥乡 | 100.00% | 2.00 | 28 | 4.38 | 108.68 | 285.00 | 61.87% | 6.33 | 100.00% | 20.00 | 26.33 | 19 | 27 | 70.37% | 21.11 | 100.00% | 10.00 | 0 | 3.00 | 1 | 3.57% | 9.64 | 0 | 0.00% | 10.00 | 0.00 | 86.46 |
| **12** | 新庄镇 | 100.00% | 2.00 | 1 | 0.16 | 9.01 | 10.00 | 9.90% | 1.01 | 100.00% | 20.00 | 21.01 | 1 | 1 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 86.17 |
| **13** | 双峰林场 | 100.00% | 2.00 | 4 | 0.63 | 14.34 | 35.00 | 59.03% | 6.04 | 100.00% | 20.00 | 26.04 | 2 | 3 | 66.67% | 20.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 81.67 |
| **14** | 石花尖垦殖场 | 100.00% | 2.00 | 2 | 0.31 | 0.68 | 30.00 | 97.73% | 10.00 | 100.00% | 20.00 | 30.00 | 1 | 2 | 50.00% | 15.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 80.31 |
| **15** | 同安乡 | 100.00% | 2.00 | 6 | 0.94 | 37.69 | 60.00 | 37.18% | 3.80 | 100.00% | 20.00 | 23.80 | 4 | 6 | 66.67% | 20.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 79.74 |
| **16** | 芳溪镇 | 100.00% | 2.00 | 6 | 0.94 | 9.52 | 60.00 | 84.13% | 8.61 | 100.00% | 20.00 | 28.61 | 3 | 6 | 50.00% | 15.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 79.55 |

注：当月办件量为0的成员单位不进行考核。